

Patrick Lutz

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EDUCATION

Bachelor of Arts, expected January 2026
Rutgers University, New Brunswick, NJ
Major: Cybersecurity
Minor: Digital Communication, Information and Media
Minor: Critical Intelligence
GPA: **3.863**

CERTIFICATIONS

- TestOut Security Pro Certification
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HONORS & AWARDS

- Dean's List – 5 semesters
 - SAS Excellence Award – Class of 1966 Scholarship
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WORK EXPERIENCE

Crew Member, Dunkin Donuts, Old Bridge, NJ - August 2020 – Present

- Partnered with team members in a high-volume environment to ensure smooth operations and respectful communication.
 - Applied feedback from supervisors to improve efficiency and service quality.
 - Adapted quickly to shifting roles and responsibilities, demonstrating flexibility and initiative.
 - Delivered prompt, courteous service while resolving guest concerns to ensure satisfaction.
 - Followed brand standards and safety protocols to maintain product quality and compliance.
 - Executed POS transactions with accuracy, ensuring secure handling of cash and card payments.
 - Supported promotional campaigns and upheld brand standards to enhance customer engagement.
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RELATED COURSEWORK

- Database Technologies
 - Information Policies, Politics and Power
 - Information Security
 - Certification Practicum in Information Technology
 - Topics in Information Technology – Web Accessibility
 - Information Technology Project Management
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SKILLS

- Microsoft Office: Word, PowerPoint, Excel
- Google Workspace: Docs, Slides, Sheets